

Where's the Best z/VM Information?

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Performance is in Internal Throughput Rate (ITR) ratio based on measurements and projections using standard IBM benchmarks in a controlled environment. The actual throughput that any user will experience will vary depending upon considerations such as the amount of multiprogramming in the user's job stream, the I/O configuration, and the workload processed. Therefore, no assurance can be given that an individual user will achieve throughput improvements equivalent to the performance ratios stated here.

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Acknowledgements

Thanks to z/VM team members who helped write this presentation:

- Jacob Gagnon
- John Franciscovich
- Arielle Goldberg
- Bill Bitner (retired)

Agenda

Resource	z/VM Tourist	z/VM User
Education Roadmaps		
z/VM Education Links		
z/VM How-To Videos		
z/VM-related Live Virtual Classes		
Online Help		
z/VM Documentation		
Key Books		
Product Alerts & Status Information Webpages		
Community Resources		

Where do YOU go to find z/VM information?

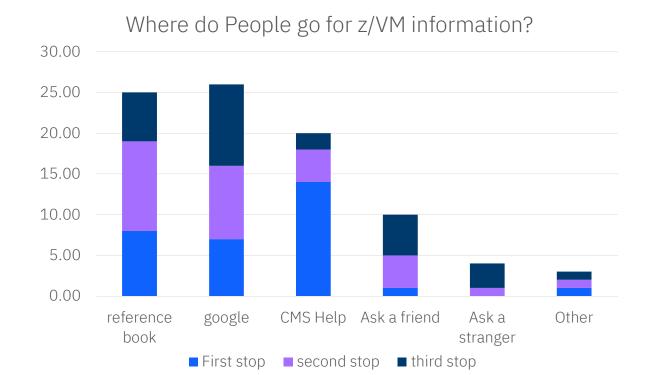


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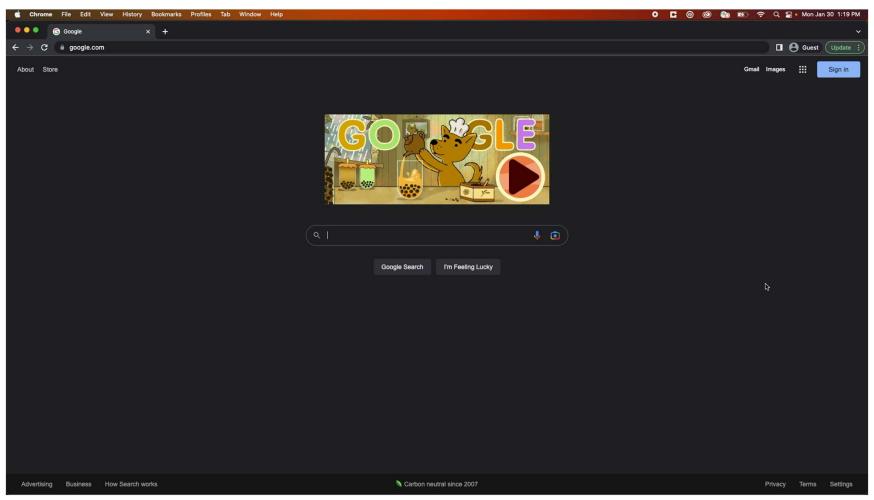
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Survey Says.....

- Many folks leverage help facilities right from their terminal
- Written references are preferred, with google being one way to navigate to the proper publication
- It's preferred to consult a written doc over a human being



A Quick Orientation



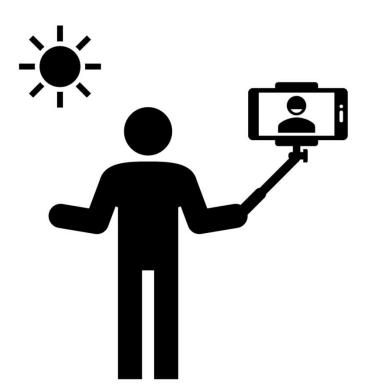
For the z/VM Tourist



/'toorəst/

noun

 a person who is traveling or visiting a place for pleasure. "the pyramids have drawn tourists to Egypt"



Education Resources

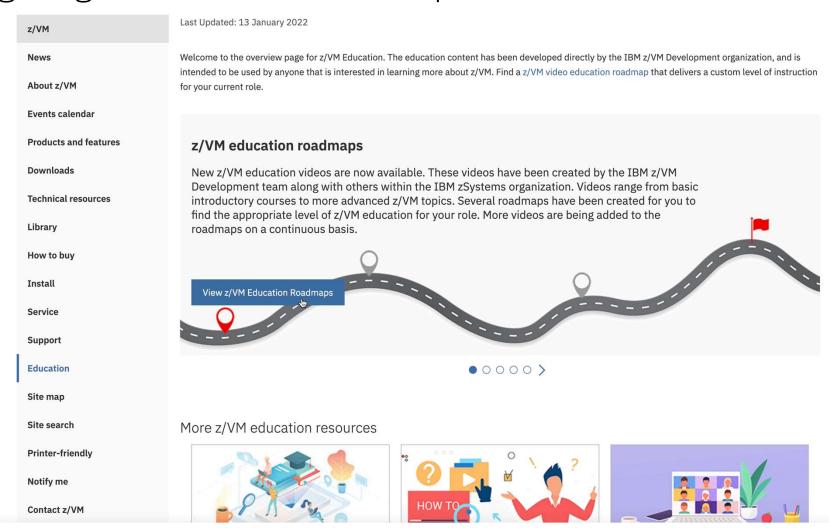


z/VM Education Information

https://www.vm.ibm.com/education/

Education content developed directly by the IBM z/VM Development organization that is intended to be used by anyone who is interested in learning more about z/VM

Navigating to Education Roadmaps



Education Roadmaps

1. Basic z/VM Knowledge Roadmap

- •This track assumes you have little or no experience with the IBM mainframe, and your role will only require a basic knowledge of the product. The courses in this roadmap will touch on the basics, but will not include some of the advanced courses intended for z/VM System Programmers.
 - o Examples of this role may include: *Architect, Sales, Manager, General Operator*

2. New z/VM System Programmer Roadmap

- This roadmap is intended to be followed by someone new to the IBM mainframe that needs to have a comprehensive knowledge of z/VM for their job. This education will start at fundamentals of z/VM and progress through the advanced topics. This is the longest roadmap and contains all education modules.
 - o Examples of this role may include: z/VM System Operator, z/VM System Programmer

3. Experienced z/VM System Programmer Roadmap

- The advanced roadmap assumes you have previous IBM mainframe experience. Perhaps you have a background in z/OS and would like to learn more about z/VM. The education in this track skips some of the basic education found in the other roles.
 - o Examples of this role may include: z/OS System Programmer, Current z/VM System Administrator

Other Education

- Additional z/VM education links: https://www.vm.ibm.com/education/links.html
- z/VM "How To" videos: https://www.vm.ibm.com/education/howto.html
- z/VM-related live virtual classes: https://www.ibm.com/support/pages/node/6351445

z/VM Education from Other Vendors

- Other vendors besides IBM offer education resources
- VM Solution Developer and Service Provider links can be found at the following link:

https://www.vm.ibm.com/vendor/

 z/VM Independent Software Vendors can request to be added to the page using a form (linked on the page)

VM	Solution Developer and Service Provider Links
C	Ascent Solutions, Inc.
	BMC Software Inc.
	Broadcom, Inc. (formerly CA Technologies)
C	Compute (Bridgend) Ltd
C	Compuware, Inc. (formerly FDR Innovation Data Processing)
	CorVu Corporation
	Data Direct Technologies
C	Dignus, LLC
	Fischer International Systems Corp
	Independent Systems Integrators
C	Information Builders, Inc.
C	Information Technology Systems, Inc.
	L-Soft international, Inc.
C	Macro 4
C	Merrill Consultant's MXG Software
ď	Rocket Software
	SAS Institute
C	Select Business Solutions (formerly Aonix)
C	Sine Nomine Associates
	Software Diversified Services
C	Stonesoft Corporation
C	Syncsort, Inc.
C	TPF Software Inc.
	Velocity Software, Inc.
	Virtual Software System, Inc. (VSSI)
	VM Resources LTD.

For the z/VM User

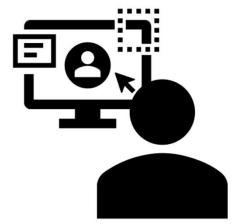


us·er

/'yoozər/

noun

a person who uses or operates something, especially a computer or other machine.
 "the user should press return and a message will be displayed"



Reference Sources



CMS HELP Command

- Tasks
- Commands and subcommands
 - help cmsset filepool
 - help cpset share
- Messages and wait states
 - help dms069e
 - help hcp003e
 - help hcp1670w
- System configuration statements
- etc.

```
Task Help Information
                                                                  line 1 of 39
(c) Copyright IBM Corporation 1990, 2022
z/VM HELP, main panel
The help panels listed below provide information about various
To view a help panel, move the cursor to any character of the name
or description and press the ENTER key or the PF1 key.
HELP
          - z/VM HELP Facility topics
MENUS
          - z/VM help menus
TASKS
          - Basic z/VM tasks
          - AVS commands
CMS
          - CMS commands
          - CP commands
DIRECTORY - CP Directory Statements
DIRMAINT - DirMaint commands
DIRMAINT - DirMaint topics
         - Dump commands, subcommands, and utilities
          - Dynamic I/O tasks
          - Language Environment commands
         - CMS assembler macros (menu)
MACROS
         - Assembler macros and functions (types)
MESSAGES - Messages and codes
OPEN
          - OpenExtensions services and APIs
         - Performance Toolkit topics
          - CMS Pipelines built-in programs and cmds
QUERYSET - QUERY and SET commands and subcommands
ROUTINES - CMS callable services (menu)
ROUTINES - CMS routines (types)
          - RSCS Networking commands and link parms
STATEMTS - REXX, EXEC 2, and EXEC statements
SUBCMDS - Subcommand groups, such as XEDIT
SYSCONFIG - CP System Configuration Statements
       - TCP/IP commands
- TCP/IP tasks
PF1= Help 2= Top
                          3= Quit
                                      4= Return
PF7= Backward 8= Forward 9= PFkeys 10=
                                                                12= Cursor
                                                          Macro-read 1 File
```

Library Websites

"IBM Documentation" pages

- PDFs for all publications by release
- Individual documents or search by topic/task

"z/VM Library" pages

- PDFs for all publications by release
- Indexed PDFs
 - » Search offline by topic/task
- Current presentations

CMS HELP Command: CP SET SHARE

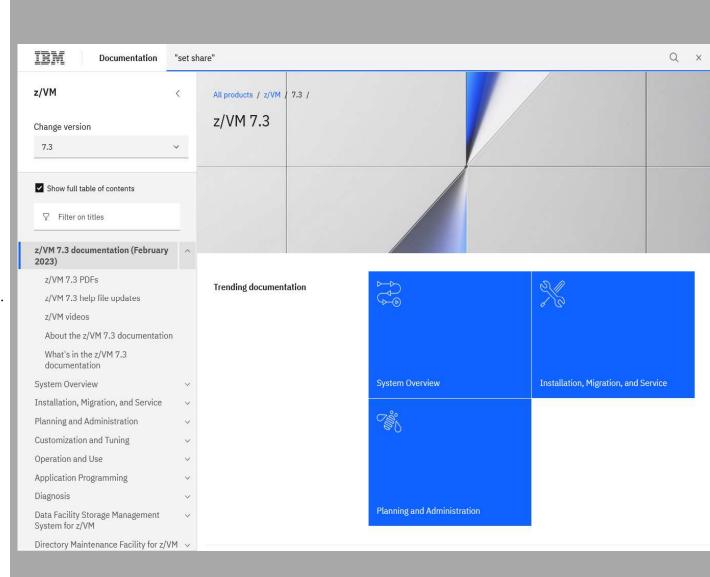
help cpset share

```
CPSET SHARE
                           All Help Information
                                                                 line 1 of 310
(c) Copyright IBM Corporation 1990, 2022
SET SHARE
>>-Set--SHARE--userid--+----+-
                       '-TYPE--+-ALL--+-'
                              +-CP---+
                              +-ZIIP-+
                              +-IFL--+
'-ICF--'
  +-+-ABSolute--nnn%--+----
    '-RELative--nnnnn-'
                           +-LIMITSoft-+
                           '-LIMITHard-'
                            '-ABSolute-'
                                                -LIMITHard-'
                           '-RELative-'
                                                '-LIMITHard-'
   -+-NOLimit---+
    +-LIMITSoft-+
    '-LIMITHard-'
Authorization
Privilege Class: A
Purpose
Use SET SHARE to change the system-resource-access priority for users.
Operands
              2= Top
                          3= Ouit
                                      4= Return
                                                    5= Clocate 6= ?
PF7= Backward 8= Forward 9= PFkeys 10=
                                                   11=
                                                                12= Cursor
```

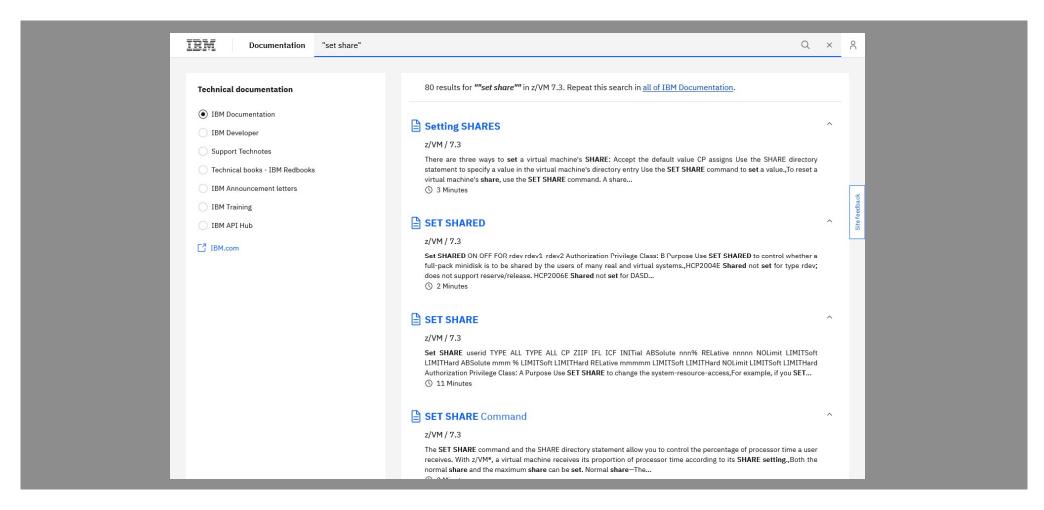
IBM Documentation CP SET SHARE Command

https://www.ibm.com/docs/en/zvm/7.3

Note: Make sure you go to the page that matches the release that you are running.



IBM Documentation CP SET SHARE Command

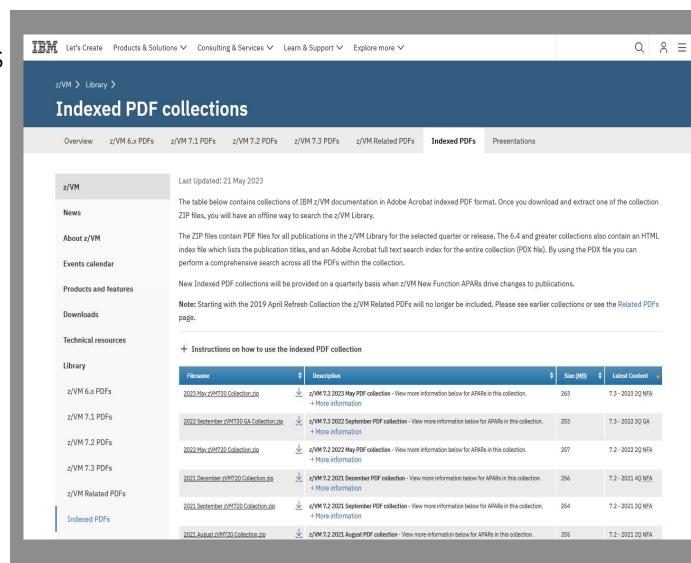


IBM z/VM Library Pages CP SET SHARE Command

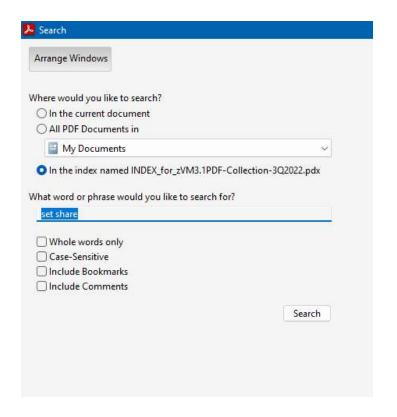
https://www.vm.ibm.com/library/pdfzip.html

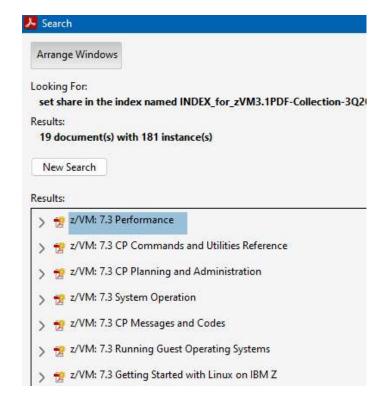
To search the library offline:

- 1. Download zip file and extract to a folder
- 2. Open .PDX file in extracted folder

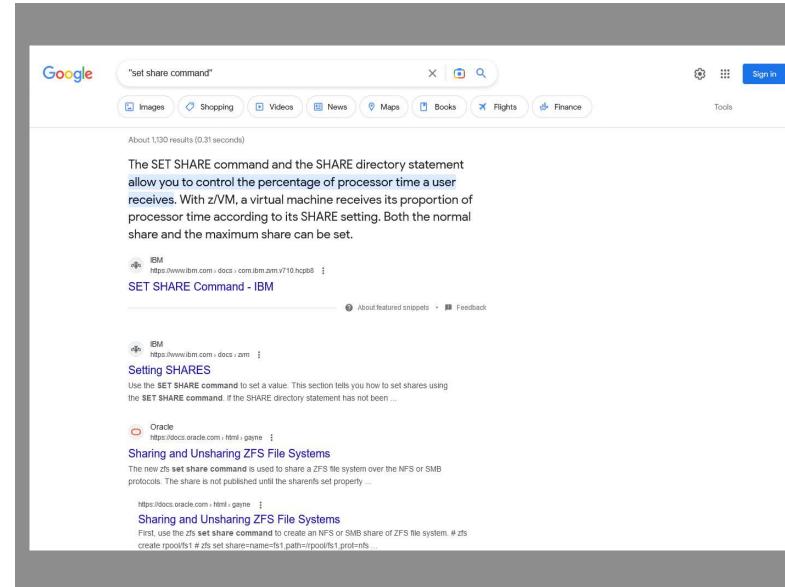


IBM z/VM Library Pages CP SET SHARE Command





Web Search CP SET SHARE Command



Some Key Books if you are new to z/VM



z/VM General Information Manual

GC24-6286

Often referred to as the "GIM"

One of the first books updated and made available for a new release or enhancements in service stream

Key Content:

- •Overview of z/VM and value (a little marketing)
- •What has changed in the most current release
- •Requirements
- •Appendices on Support Levels
 - IBM servers supported by z/VM
 - IBM operating systems supported as guests of z/VM
 - o IBM devices supported

Getting Started with Linux on IBM Z

SC24-6287

Sometimes abbreviated "GSWL"

More about z/VM than about Linux, but written with Linux as the primary workload for z/VM

Meant as a bridge between the simple installation process and many books in the library with pointers to other books for more details

Key Content:

- Planning for Linux usage
- Configuring DirMaint (Directory Maintenance Feature)
- Configuring TCP/IP
- Cloning of Linux guests

z/VM CMS Primer

SC24-6265

Walks through getting started with CMS

Key Content:

- Logging on and off z/VM
- CMS minidisk file system and SFS (Shared File System) background
- Editing files using XEDIT
- Managing files and related several productivity aids included in CMS
 - Like other platforms, there is often more than one way to do things

Content you can probably skip when you read for first time:

- Printing from CMS
- NAMES files

z/VM CP Planning and Administration

SC24-6271

Also known as "CP P&A" or "Planning and Admin"

• There are separate planning and administration books for other components

Not just a book for first time install/configuration

 z/VM systems are dynamic and may grow – revisit for paging space and other considerations

Key Content:

- Details behind planning and configuring a z/VM system
- Formulae for:
 - Memory required
 - o Disk page space
 - o Dump space
- Details behind User Directory (where virtual machines are defined)

z/VM I/O Configuration

SC24-6291

Explains planning, defining, and managing your I/O configuration

Key content:

- How to generate dynamic I/O configuration changes from z/VM
- How to enable z/VM to respond to dynamic I/O configuration changes
- Hardware Configuration Definition (HCD)
- Dynamic I/O configuration commands

NOTE:

 Does not include information about using Dynamic Partition Manager (DPM) z/VM Connectivity

SC24-6267

Connectivity book is good book and often overlooked

Introduction/Overview of z/VM Connectivity

All about z/VM virtual networks

- Virtual switches
- Guest LANs

Other communication protocols or functions in z/VM

- Advanced Program-to-Program Communications (APPC)
- Inter-System Facility for Communications (ISFC) backbone of SSI clustering

z/VM Installation Guide

GC24-6292

Often known simply as the "Install Guide"

Hints

- Read through entirely before starting to install z/VM
- Watch for common looking tables

Key Content:

- Step by step details on installation of z/VM
- Various installation techniques
 - o Traditional
 - o Upgrade
- Information about preinstalled licensed products and features
 - o Performance Toolkit, DirMaint, etc.

Redbooks

https://www.redbooks.ibm.com/

https://www.vm.ibm.com/pubs/redbooks/

Result of collaborative residency work with IBMers and others

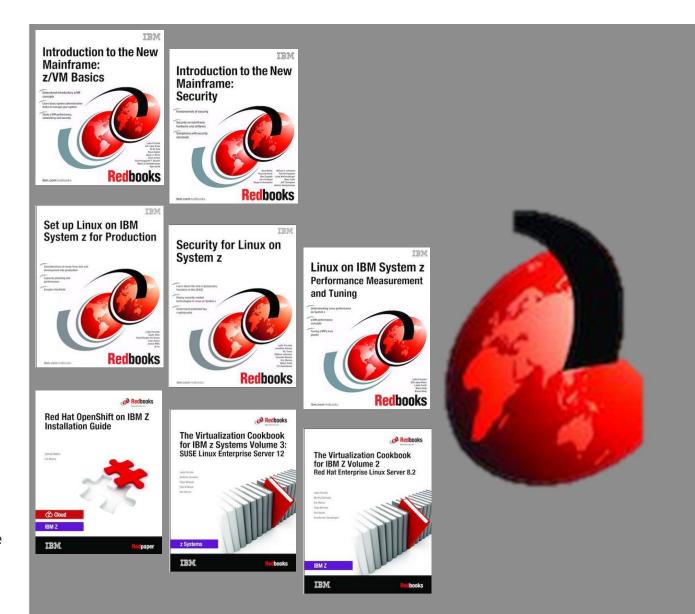
https://www.redbooks.ibm.com/residencies

Great source of information

- Practical
- Hands on
- Combines different products
- Usage based instead of reference based

Use some caution

- Some Redbooks have not been updated in a long time
- Information is still relevant, but details might be different on recent releases
- Show a specific solution, but might not be the best option for all scenarios



Product and Service Information



Product Alerts and Status Information

The following webpages/resources contain key information to keep you up-to-date with all you need to know to upgrade, service, and maintain your z/VM systems.

Pages to Subscribe to:

- Continuous Delivery page: https://www.vm.ibm.com/newfunction/index.html
- New Function Variable page: https://www.vm.ibm.com/newfunction/varlist.html
- Latest RSU information: https://www.vm.ibm.com/service/RSU/RSUPLAN.HTML
- Red Alert page: https://www.vm.ibm.com/service/redalert/
- PTF Support pages: https://www.ibm.com/support/pages/apar/VM66265
 - NOTE: You need to subscribe to each component individually (eg. Dirmaint vs. CP)

Statement of Direction – z/VM Linear Service

z/VM 7.3 is the last z/VM release planned to support the ability to apply service in a selective fashion. Currently, PTFs within the same component can be applied without requiring all previous service to also be applied, based on requisite rules. A future z/VM release intends to implement a linear service model whereby applying one PTF will require all previous service for the same component to be installed.

Note: In a future release of z/VM, some of these webpages may change to accommodate the shift to linear service.

Product Alerts and Status Information (continued)

The following webpages/resources contain key information to keep you up-to-date with all you need to know to upgrade, service, and maintain your z/VM systems.

Key pages to bookmark/reference:

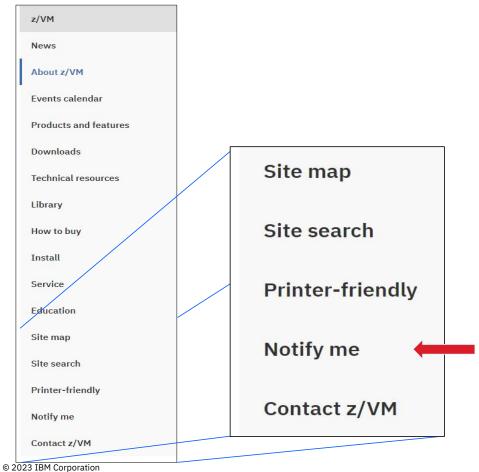
- Technical Resources: https://www.vm.ibm.com/techinfo/
- z/VM Downloads page: https://www.vm.ibm.com/download/
- z/VM Service news: https://www.vm.ibm.com/service/
- z/VM Support pages: https://www.vm.ibm.com/support/

Statement of Direction – z/VM Linear Service

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Note: In a future release of z/VM, some of these webpages may change to accommodate the shift to linear service.

How to Subscribe to z/VM Pages



• From any vm.ibm.com site, click "Notify Me" on side panel.

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How to Subscribe to z/VM Pages

The fields indicated with an asterisk (*) are required to complete this transaction; other fields are optional. If you do not want to provide us with the required information, please use the "Back" button on your browser to return to the previous page, or close the window or browser session that is displaying this page.

* Action:
(choose one)

* Your e-mail address:
(for example,
you@yourcompany.com)

* File:
(for example, /service

/service/redalert/index.html

IBM does not use the information you provide here to keep you informed through other ways. The information you provide here is used only for the purpose articulated on this form.

By clicking "Submit", you agree that IBM may process your data in the manner indicated above and as described in our Privacy policy.

Submit

/rsu/rsu_eso.html)

(ignored for query)

(required for enroll and unenroll)

- File is filled in automatically.
- Query is great for seeing what you've already subscribed too.

Querying existing subscriptions

Query Response

User jpgagnon@us.ibm.com is enrolled for change notices for the following files on our site:

File	Action
/service/rsu/index.html	Unenroll
/service/redalert/index.html	Unenroll
/service/rsu/rsuplan.html	Unenroll
/newfunction/index.html	Unenroll
/newfunction/varlist.html	Unenroll

Return to the notification menu.

Thanks,

The VM Team

z/VM Continuous Delivery Webpage

- http://www.vm.ibm.com/newfunction/
- Provides information on new function that is being considered
 - Description
 - Status
 - Effect
 - Compatibility
- Allows an early insight into future enhancements and for those where there is interest, a client can contact IBM to be involved with the item as a 'sponsor user'.
- Recommend you get on the notify list for this page.

New Function APARs

New function in progress	Target date	Last updated	
Active Drain for PAGE Volumes	TBD	August 4, 2022	
CPU Measurement Facility Host Sampler Exploitation	TBD	September 28, 2022	
Greater than 1TB Guest Support	June 2023	April 4, 2023	
Large Guest LOGOFF Reset Time Mitigation	June 2023	April 4, 2023	
Performance Data Pump	July 2023	May 17, 2023	
Query z/VM System Security Settings	June 2023	May 12, 2023	
REXX Sockets Enhancements	TBD	September 28, 2022	
Support Larger NVMe EDEVICE Page Space Allocations	August 2023	May 17, 2023	
System SSL 2.5 Uplift	TBD	November 18, 2022	
Thin Stack Adapter Interrupt Support	TBD	March 17, 2023	
Timing Enhancements *	TBD	February 4, 2021	
Warning Track Interruption Facility	TBD	November 18, 2022	

Denotes the z/VM team is seeking Sponsor Users. See New Function APAR for more information.

Available new function	Date released	
Automatic STANDBY Memory for Guests	March 3, 2021	March 4, 2021
Centralized Service Management	September 18, 2020	September 24, 2020
CP New Feature Interrogation API	October 15, 2020	March 31, 2021
CP Query Devices	December 8, 2020	March 31, 2021
Crypto Stateless-Command Filtering	May 12, 2023	May 12, 2023
CSM Fixpack	September 16, 2022	September 16, 2022
Direct to Host Service Transfer	August 31, 2021	March 10, 2022
DIRMAINT Automatic Sensing of Disk Volume Sizes	September 16, 2022	October 24, 2022
DirMaint Health Checker	December 11, 2020	March 4, 2021
DirMaint Performance Enhancements	March 16, 2022	March 21, 2022
Dynamic Memory Downgrade	August 6, 2021	August 12, 2021
EDEVICE Path Management	August 31, 2021	September 1, 2021
ESM Control of DEFINE MDISK Command	September 16, 2022	September 16, 2022
Fast z/VM Dump Distiller	March 1, 2021	March 10, 2022
		40

New Function Variable Webpage

- http://www.vm.ibm.com/newfunction/varlist.html
- Provides a list of variables which are programmatically introduced with CP New Function in the service stream.
- Can be used to augment automation.
- Can be used to conveniently see the list of functional capabilities on your running system.
- Recommend you get on the notify list for this page.



Latest RSU Information

- https://www.vm.ibm.com/service/RSU/RSUPLAN.HTML
- Provides notification for the "next RSU" (Recommended Service Upgrade)
- Helps you stay current on the latest service
- Provides details on the content of an RSU (helpful for verification and planning)

RSU Plans

We receive many inquiries about the timing of the "next RSU". As a result, we are providing information here about potential RSU deliveries.

Because schedules may change for various reasons, we might need to deliver something sooner or later than anticipated.

To be notified when changes occur please subscribe to this page.

→ Note:

When ordering an RSU, be aware that you will also receive a link to the RSU PSP Bucket. This PSP Bucket has fix items, including PE resolutions, that normally would be included as part of an RSU. However, some of those items pull significant new function updates (for example, APAR VM66173 -- Four Terabyte Main Memory Support) that have not met the z/VM development organization's criteria for RSU content (although these updates likely have been identified as candidates for a subsequent RSU).

It is advised that you verify the PSP Bucket sent with your RSU order, and download and install it only if you want the new function APARS applied to your system.

z/VM RSU Planned and Actual Delivery Dates (mm/dd/yyyy)					
z/VM Release	RSU Level	RSU (mm/dd/yyyy)	Comments		
	2023 Plans				
7.3.0	7303RSU	3Q2023			
7.2.0	7205RSU	2Q2023			
7.3.0	7302RSU	03/15/2023			
	2022				
7.1.0	7106RSU	12/13/2022	Last RSU prior to end of service		
7.3.0	7301RSU	09/16/2022	7.3.0 GA RSU		
7.2.0	7204RSU	03/29/2022			
		20	21		
7.2.0	7203RSU	10/04/2021			
7.1.0	7105RSU	07/01/2021			
7.2.0	7202RSU	03/31/2021			
2020					
6.4.0	6407RSU	12/16/2020	Last RSU prior to end of service		
7.2.0	7201RSU	09/18/2020	7.2.0 GA RSU		
7.1.0	7104RSU	01/23/2020			

z/VM Service : Red Alerts

- https://www.vm.ibm.com/service/redalert/
- This page documents critical service information, examples:
 - APARs that are important though the abstract might not be obvious as to why you would need it.
 - Problems related to different factors (e.g. millicode change and unrelated z/VM feature)
 - Potential high-impact problems where APAR or PTF may not be available yet.
- Low number of red alerts, ~ 1 to 3 per year
- Highly recommend you subscribe for notification of changes to this page.

z/VM Service: Red Alerts

This page is intended to provide information about potential high-impact items and in some cases prior to the opening of an APAR. Note that when a release level reaches the end of service, we intend to remove the item from the list.

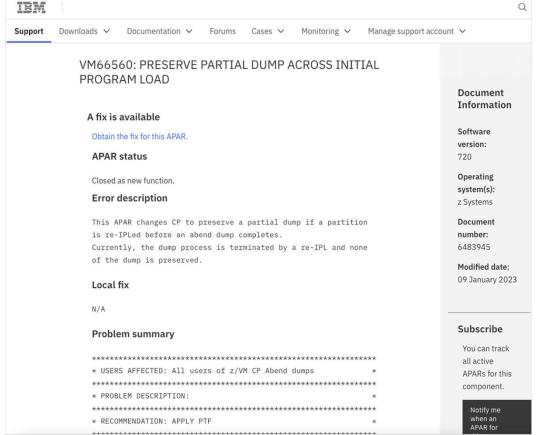
Date	Description
14 April 2023	GskNoCiphers errors may occur in z/VM SSL connections including CMS Pipelines and GetShopz.
19 September 2022	The z/VM 7.3 RAMDISK system will configure less storage than specified in the LPAR activation profile during a first level z/VI installation.
01 July 2021	APAR VM66173 (PTF UM35834) for 4TB REAL MEMORY SUPPORT is in error
29 June 2021	VMSES/E PTF is now available for issue involving VM66173 from 22 March 2021
22 March 2021	RACF users applying VM66173 (PTF UM35834) will encounter VMSES/E errors - Fixing PTF now available
22 July 2020	Linux server fails after Live Guest Relocation (LGR)
	Contact IBM Service to install the appropriate bundle.
30 March 2020	APAR VM66219 (PTF UM35465) for VSwitch Priority Queuing is in error.
	Apply PTF for APAR VM66363.
20 July 2018	Upcoming required changes to uploading documentation for z/VM problems due to GDPR compliance
30 Mar 2018	APAR VM65943 is in error (PTF UM35187).
	Apply PTF for APAR VM66140.
13 Dec 2017	Avoid IPL Failures - Reminder to update the Stand Alone Program Loader (SAPL) for z14 (Updated 10 April 2018)
10 July 2017	APAR VM66026 is in error.
46543005 \$300004	Apply PTF for APAR VM66036.

IBM Support: PTF Information

 https://www.ibm.com/support/pages/apar/VM66560 (example)

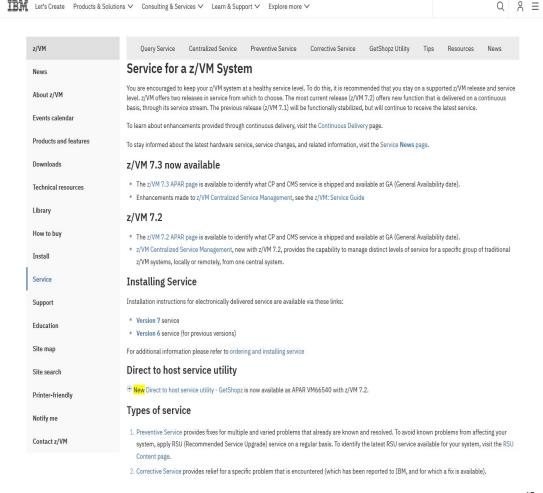
Provides information on specific PTFs

- Can subscribe to get:
 - Updates on individual fixes
 - Updates for ALL APARS for the applicable component.
- NOTE: you must subscribe to each component individually. (eg. CP vs. DirMaint, etc)



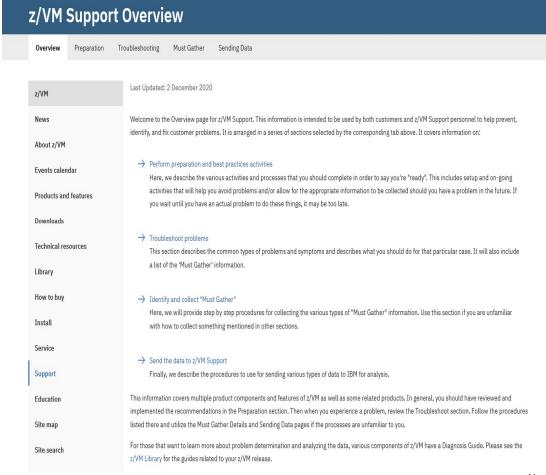
z/VM Service

- https://www.vm.ibm.com/service/
- Important service news
- Links to program directories and other important information
 - "Program Directories" are documents intended for the system programmer responsible for program installation, covering such topics as: Support, Installation, and Service.
- Links to other IBM service-related pages
 - PSP (Preventive Service Planning) Buckets: contain information about important PTFs
 - IBM Support Portal
- Details on GetShopz Direct-to-Host Service Download



z/VM Support

- https://www.vm.ibm.com/support/
- Set of pages geared towards preventing customer problems where possible.
 - Best practices
 - Set-up activities
 - · Ongoing activities
- Information on what to do when a problem arises
 - Must Gather Information to reduce mean-time to resolution
- Instructions on how to send various types of data to IBM for analysis.



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z/VM Community Resources



z/VM Downloads

- https://www.vm.ibm.com/download/
- This page contains a repository of z/VM tools, documentation, and gadgets for z/VM system programmers.
- Download packages from IBM and non-IBMers
- Instructions for how to upload and download content

VM Download Packages

Read the license agreement before downloading, and if you need instructions on how to unpack what you download, visit the download page.

On this page is the Entire Library view of the library. If the list appears truncated or corrupted, flush your browser's memory and disk caches and then reload this page.

Toggle among views by clicking on:

Entire library | Monthly favorites | All-time favorites

To download from here, follow these easy instructions:

To download the package's...Click on...

The v- link
The z- link
The t- link
The (+)

Note that the link also tells you the size of the file in KB.

List of Entire Library (502 total)

Name	Types	Date	Abstract	More
SFCOUNTR	v-7K	2023-03-29	SFCOUNTR makes a list of users with more than a requested number of spool files.	(+)
FCXTREND	v-12K	2023-03-06	Pruning aid for IBM Performance Toolkit's FCXTREND files	(+)
	z-102K			
SFLIST	v-49K	2022-11-07	z/VM tool to manipulate (view, receive, purge, transfer) spool files.	(+)
CP3KVMXT	v-600K	2022-10-31	v2.9d Create an input file for zPCR or zCP3000 from monitor data.	(+)
CP1STLVL	v-30K	2022-10-17	CP exit allowing 2nd-level user to invoke 1st-level commands	(+)
CHKAPARS	v-40K	2022-09-12	CHKAPARS EXEC - Evaluates system APAR data for a selected z/VM component or all such components	(+)
R4MON	v-20K	2022-08-29	Report on VM66095 EDEV FCP chpid and device records.	(+)
DR_DRCT	v-66K	2022-07-12	Directory fix-it tools: Move/expand DRCT area; find CMS minidisks; more.	(+)
MONWATCH	v-7K	2022-07-08	Feed CP Monitor records to a user-written Pipelines stage	(+)
CPUMF	v-41K	2022-06-28	Report on D5 R13 MRPRCMFC CPU Measurement Facility counters.	(+)
CALCENT	v-16K	2022-05-25	Calculate LPAR entitlement table from a MONWRITE file	(+)
DOR16TOP	v-13K	2022-05-23	Draws machine topology from a MONWRITE File	(+)
LISTSG	v-92K	2022-05-23	A series of FILELIST-like tools V1.8	(+)
INSTPROD	v-49K	2022-05-11	Automated install of IBM products for z/VM including Operations Manager, Backup and Restore Manager, Tape	(+)
	7-102K		Manager assessing and OMECAMON VE	

Events and Local User Groups

- z/VM Events: https://www.vm.ibm.com/events/
- Local User Groups around the world: https://www.vm.ibm.com/events/usergrps.html

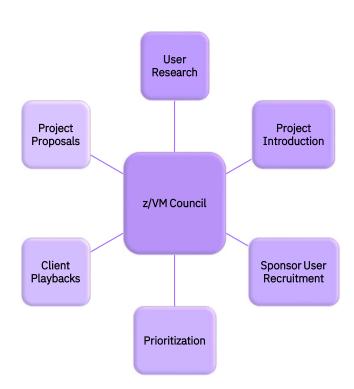


Mailing Lists

- There are two very helpful mailing lists: https://www.vm.ibm.com/techinfo/listserv.html
 - IBMVM
 - LINUX-390
- Experts available 24 x 365
- Can subscribe to get each message as an email or daily digest form
- Recommend subscribing even if you don't have a question!
- People all over the world available to help answer questions

z/VM Council: Client Communication and Collaboration

- z/VM-centric community started in June 2018
 - Meeting about once a month via telephone and web conferencing
 - Other collaboration done via membership website
- Membership Requirements
 - IBM Z Feedback Program Agreement (FPA)
 - Regular participation
 - Sponsor User for at least one project per year
 - Homework assignments
- Additional details:
 - https://www.vm.ibm.com/sponsor_user/zvm_council.html
 - Contact: Kerry Wilson kerryw@us.ibm.com



Summary

- There are many sources and types of z/VM information
 - Education
 - Reference
 - Community
- Depth and quantity of information you need depends on your interest or role
 - "Tourist"
 - User
- Subscribing to the recommended web pages will keep you current and informed
- Take advantage of the experience and camaraderie of the z/VM Community

Resource	z/VM Tourist	z/VM User
Education Roadmaps	\checkmark	lacksquare
z/VM Education Links		
z/VM How-To Videos		
z/VM-related Live Virtual Classes		\checkmark
Online Help		\checkmark
z/VM Documentation		\checkmark
Key Books		\checkmark
Product Alerts & Status Information Webpages		
Community Resources		$oxed{igstar}$

