



21CS VSEⁿ Delivery, SCRT and Support

Via Box Infrastructure

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Agenda

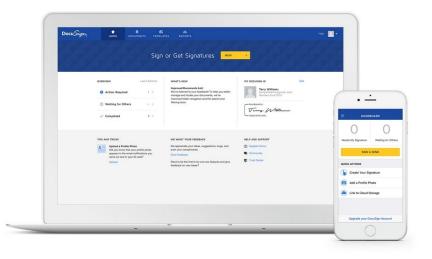
- · Delivery requirements: contracts signed via DocuSign
- Delivery
- SCRT reporting
- Support
- Tips and Demo
- · Q&A



Delivery requirements: contracts signed via DocuSign

- There are 3 documents to be reviewed and signed:
 - Mutual NDA
 - 21CS Customer Relationship Agreement
 - 21CS Product Order License Information Attachment
- For customers in the USA, it will be triggered by Al Hanna and you will get an email from:
 - "Al Hanna via DocuSign"
 - DocuSign NA3 System <u>dse_NA3@docusign.net</u>
- For customers outside of the USA, it will be triggered by Tiffani Corbin and you will get an email from:
 - "Tiffani Corbin via DocuSign"
 - DocuSign EU System <u>dse@eumail.docusign.net</u>
- If after being notified that it has been triggered, you do not find the above email in your Inbox, please check your spam/junk mail folder



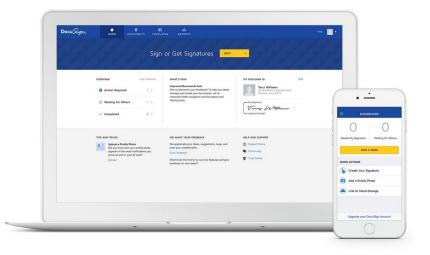




Delivery requirements: Purchase Order issued & received

- During the paperwork dialog, customers will be asked if they plan/need to issue a Purchase Order or not
- If yes, please make sure that:
 - The Company name and address from customer and supplier are correct
 - The customer ship to address reflects the address from the datacenter where the licensed 21CS VSEⁿ SW Stack will be installed (relevant for Taxes)
 - Is stated if the customer has any Tax exemption
 - There is enough "budget" for the period chosen by the customer in the PO
 - If the "budget" is close to be consumed, is the responsibility of the customer to renew the PO to ensure that supplier can continue to invoice monthly, otherwise the license will be cancelled
 - It is been sent also to Gonzalo Muelas Serrano gonzalo.muelas@21cs.com





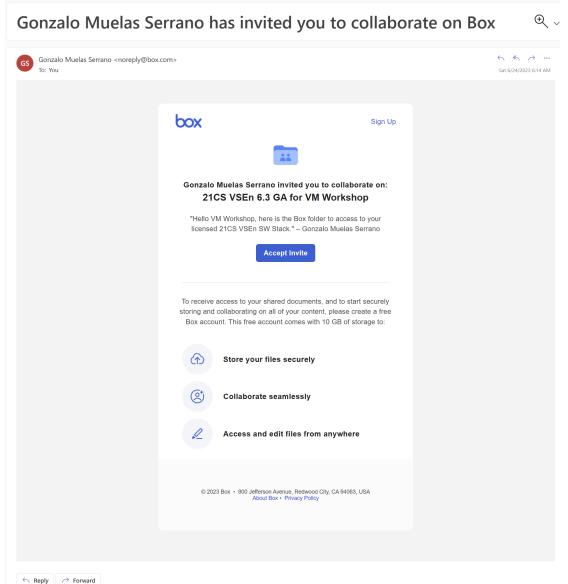


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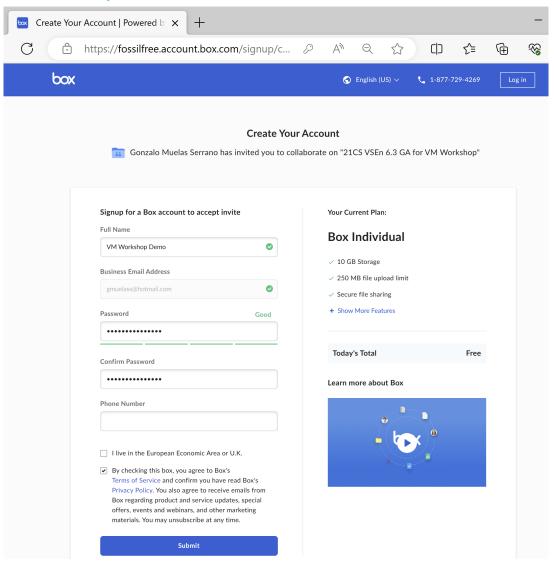


- The designated person(s) by the customer will get an invitation per email to the Box folder with the licensed 21CS VSEⁿ SW Stack
- The Email will be from Gonzalo Muelas Serrano noreply@box.com
- The recipient of the invitation should click on "Accept Invite"
- Subsequent (post registration for the first invite in Box) "invites" to folders, will be auto accepted and the link will direct "Go to Folder"





- Fill in the required fields (like in the example, unless you live in the EU/UK and you should check the box as well)
- Press "Submit"





 You will get the following screen informing you that a confirmation email has been sent and that you need to verify it via the email





We've Sent You a Confirmation Email

To login to your account you'll need to verify your email: gmuelass@hotmail.com



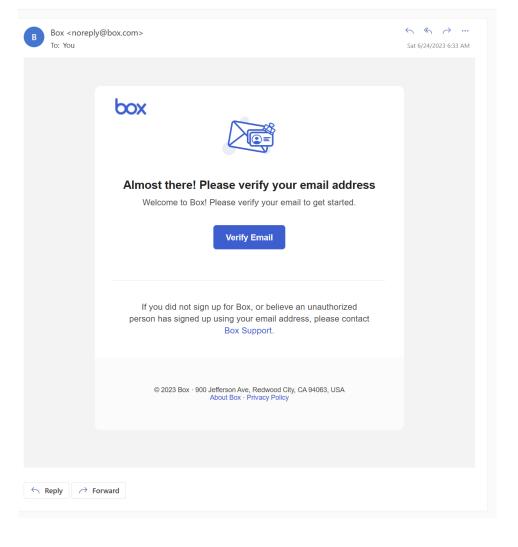
Can't find the email? Click here to resend.



- You should be able to find an email from "Box noreply@box.com"
- Click on "Verify Email"

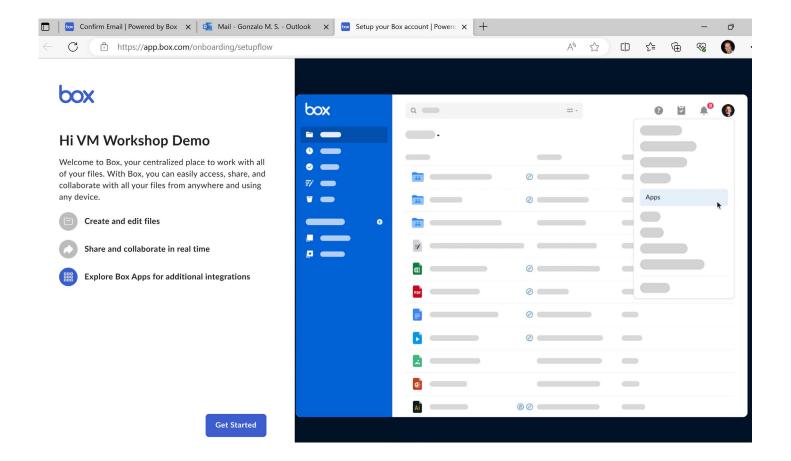
Please complete your Box signup







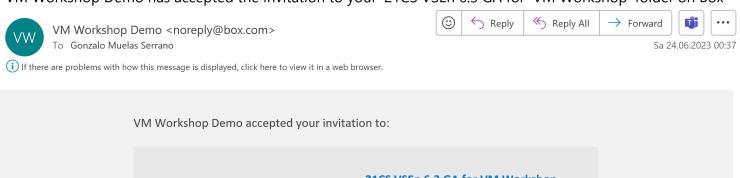
- Now click on "Get Started"
- Do not share the access or downloads with anybody that was not "selected" to have access between the customer and the supplier





Once you have accepted, the supplier will also be notified

VM Workshop Demo has accepted the invitation to your '21CS VSEn 6.3 GA for VM Workshop' folder on Box



21CS VSEn 6.3 GA for VM Workshop
Collaborated Folder

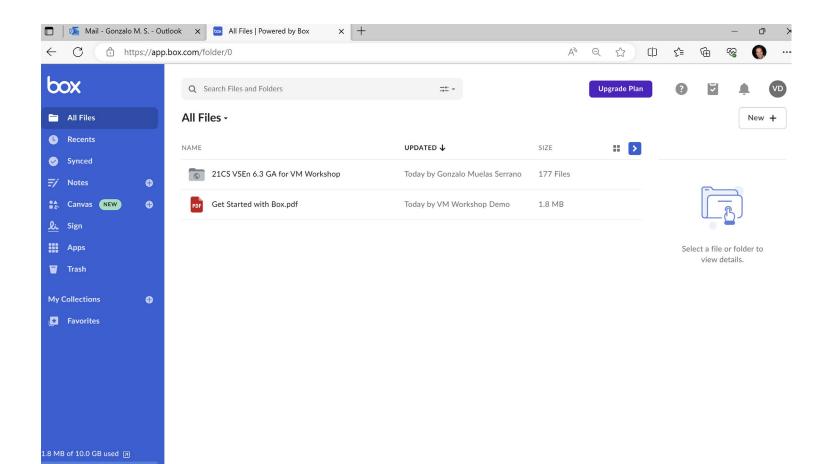
View Folder

Get our app to view this on mobile

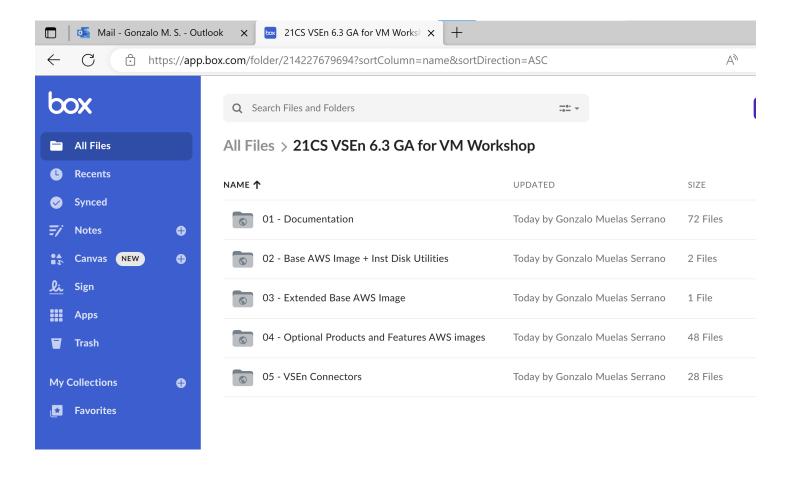
About Box * Privacy Policy * Edit Notification Settings * 900 Jefferson Avenue, Redwood City, CA 94063, USA



 The "21CS VSEn 6.3 GA for "VM Workshop" folder contains the subfolders for Documentation, Base, Extended Base, Optional and VSEⁿ Connectors

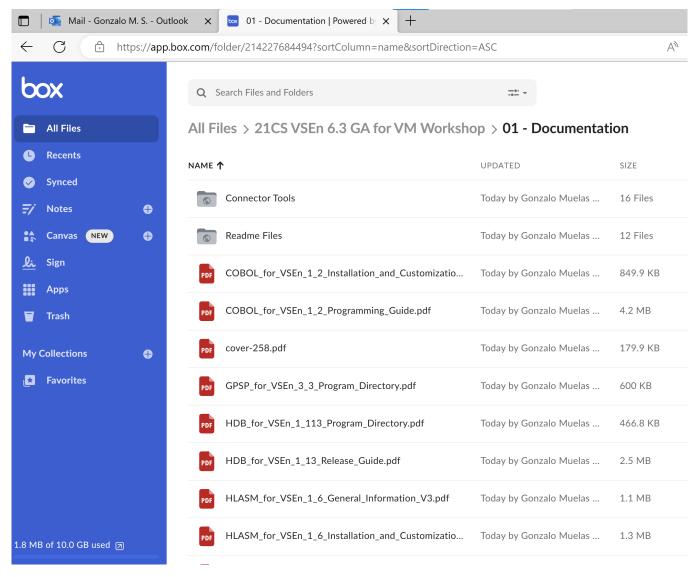






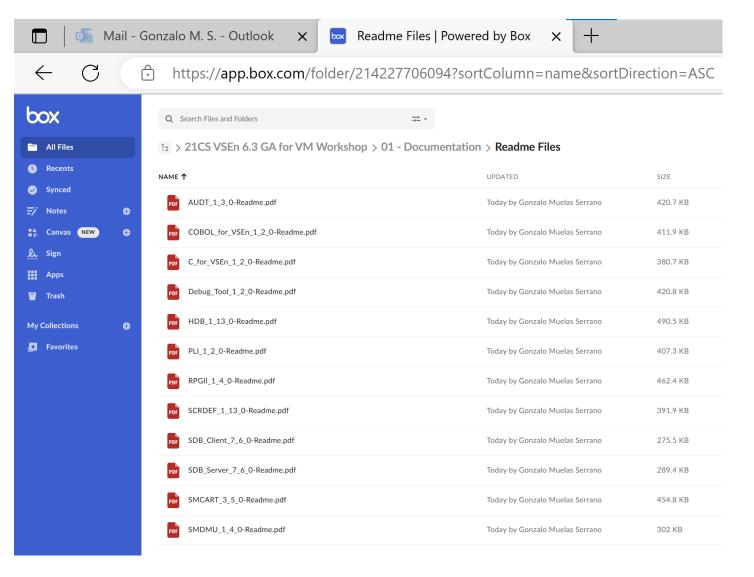


- In the Documentation folder there are lots of publications (the most critical ones) has been provided. There are more to come
- Additionally in the Connector Tools Box subfolder, there is additional documentation for VSEⁿ Connectors



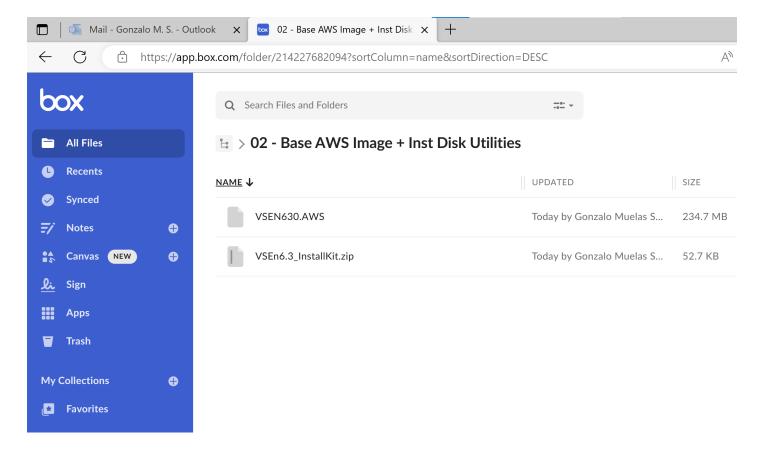


 The "Readme Files" help to upgrade from IBM z/VSE 6.2 to 21CS VSEⁿ or install 21CS VSEⁿ



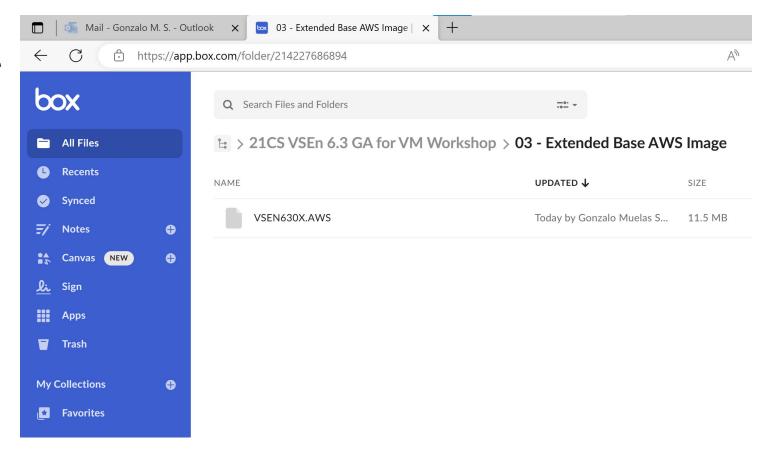


 From the "Base AWS Image and Inst Disk Utilities" folder, you can download the Base Tape Image (needed for FSU and fresh installation) and the InstallKit zip file (needed only for Fresh Installation from disk or tape)



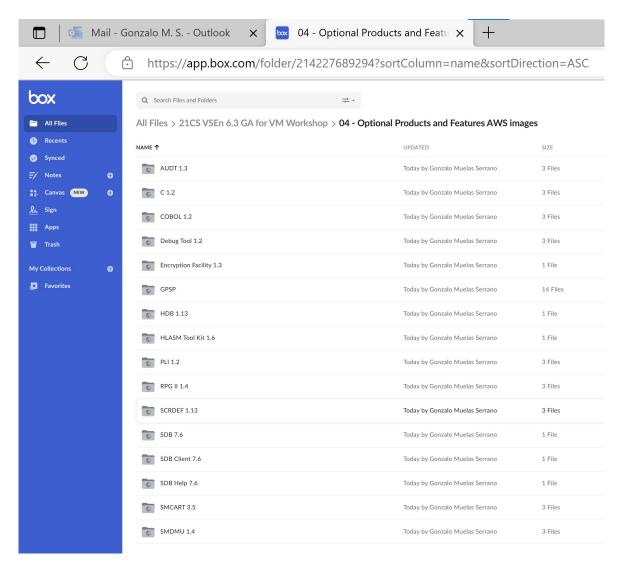


 The "Extended Base AWS image" contains the products the Extended Base tape, including OS/390 APIs and LE DBCS



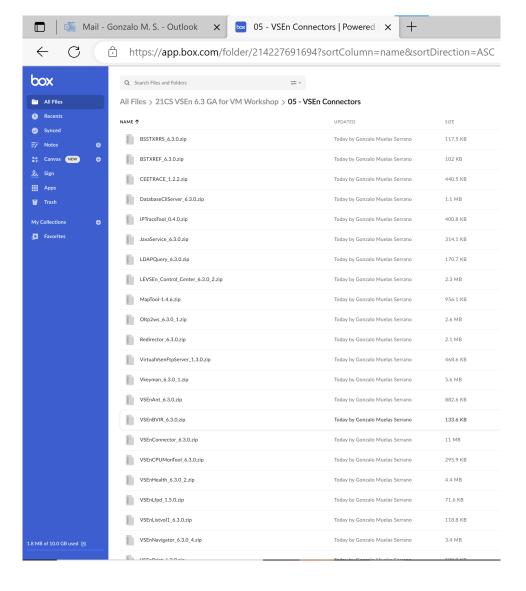


- The "Optional Products and Features in AWS images" includes all the optional products licensed by the customer
- Each 21CS VSEⁿ product has a folder with the AWS tape image and deletion jobs for upgrade or complete removal.





The "VSEⁿ Connectors"
 contains the VSEⁿ
 Connectors and tools, for
 which 21CS provides support.





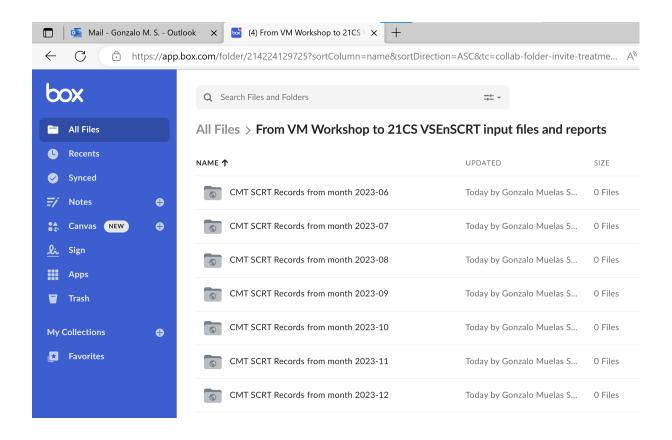
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SCRT reporting

- If the customer wish to be charged for sub-capacity used (4h Rolling Avg. peak MSU), then the customer needs to:
 - start collection of the CMT records on all VSE machine(s) that the customer owns
 - Between the 2nd and 9th day of the month, extract the records for the wished period of time (usually previous month),
 - run VSEnSCRT
 - Upload, before the 9th day of the month, the input files (with the CMT records extracted) and the VSEnSCRT report to the correct directory in Box





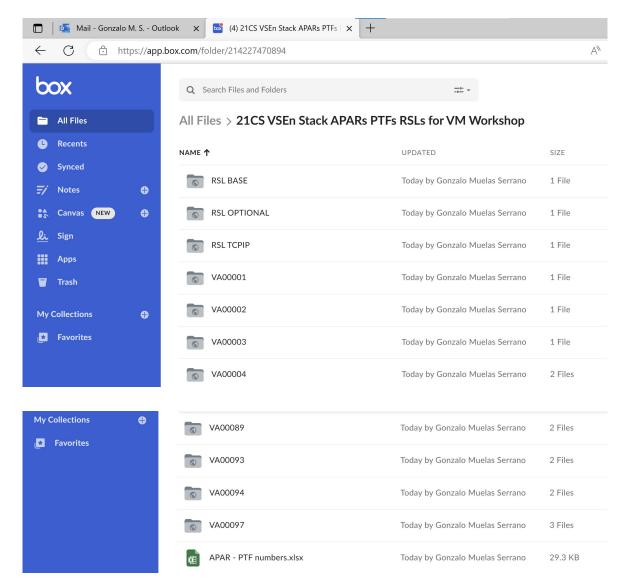
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Support

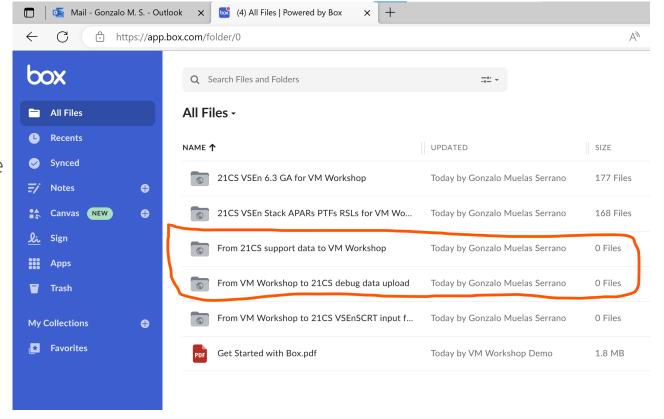
- The selected person(s) by the customer will get a Box invite to the folder "21CS VSEn Stack APARs PTFs RSLs for <customer name>" with the existing 21CS VSEn Stack APARs, PTFs and RSLs
- Each APAR is a subfolder, and contains the APAR text (problem description) and the corresponding PTF(s)
- There are also RSLs folders for "base"
 (base products except for tcpip stacks),
 "optional" (optional products except) and
 "tcpip" (tcpip stacks)
- For a better overview, there is a spreadsheet with summary information about APAR, PTF, RSL with options to filter





Support

- In case you would like to provide information for support situations, you may upload console output, dumps, configurations... to the folder "From <customer name> to 21CS debug data upload" in to a subfolder representative of the issue.
- Likewise, if 21CS would like to provide data for support purposes, you may download it from the respective subfolder in the folder "From 21CS support data to <customer name>"





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Tips and Demo

- You can sort the columns name and date, ascending or descending.
- You can search file names and some file contents (including PDFs, MS Office and txt), but not very good
- You can preview some file types (including PDFs, MS Office and txt)
- You can download one or multiple files or folders by first selecting
- You can use drag & drop from a Windows file explorer window to a browser window to upload files
- You can have collections, like favorites to access faster to a target folder
- You can synch. with Windows file explorer or Mac finder
- You can use also Mobile iOS/ipadOS or Android Apps









Thank you!





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